



The WorldFish Center is a world-class scientific research organization. Our mission is to reduce poverty and hunger by improving fisheries and aquaculture. We have thirteen offices across Africa, Asia and the Pacific and are engaged in collaborative research with our partners in more than 50 countries. The Center is a nonprofit organization and a member of the Consultative Group on International Agricultural Research (CGIAR).

A unique opportunity has arisen for a gifted individual to contribute to the mission of the Center and make a personal impact on the lives of millions of less fortunate people in developing countries around the world. You could be one of the highly competent and motivated individuals to fill the following position:

TEAM LEAD – INFRASTRUCTURE AND NETWORK SERVICES

Responsibilities:

- IT Technical Leadership
 - Provide technical leadership and strategies for IT infrastructure;
 - Manage the IT environment and provide advice to Head of IT for the direction of IT;
 - Coordinate support and services for regional offices;
 - Participate and contribute to CG-system wide projects.
- Central Systems Support
 - Plan, design and coordinate the network and installation of new and replacement network equipment, if required;
 - Supervise and carry out technical support to users;
 - Implementation and administration of the enterprise systems including email and other services,
 - Installation and technical support of center servers and databases;
 - Administer the users' profile of users in Active Directory and other systems;
 - Design and document infrastructure support processes, procedures and standards and to maintain documentation as directed.
- Remote Offices Support
 - Manage the IT infrastructure of remote offices remotely;
 - Perform site visits periodically to perform on-site support for IT infrastructure;
 - Liaise with external vendors in support of remote offices.
- Develop and maintain systems security including virus protection systems, firewalls and implementation of best practices and user awareness campaigns.

- Users Support
 - Assist in the development of strategy to increase IT literacy and improve the efficiency of IT resources application;
 - Provide solutions in improving users support efficiency;
 - Coordinate and arrange IT related workshops and seminars.

- Operations
 - Manage the resource allocation of the computing hardware and software application;
 - Source and update on the advancement of IT related hardware and software application;
 - Define and implement preventive measures to minimize system downtime;
 - Keep track of the Center's infrastructure assets;
 - To monitor infrastructure, preventive maintenance, backup and other regular support activity to ensure effectiveness and to provide cover on such tasks when required.

Requirements:

- Degree in Information Technology or Computer Science;
- 5 years working experience in relevant field, 2 years working experience in administrating medium to large scale IT back end infrastructure, with minimum 2 years supervisory experience;
- Exposure in the development and maintenance of disaster recovery strategies;
- Excellent presentation skills;
- Possess strong analytical and technical skills;
- Possess good project and people management skills;
- Customer relationship management skills;
- Proficient in both oral and written English language.

The WorldFish Center offers a competitive remuneration package, a non-discriminatory policy and provides an innovative work environment. Interested applicants are invited to submit a detailed resume that includes a cover letter, names and contacts (telephone, fax, and e-mail address) of three (3) professional referees who are familiar with the candidate's qualifications and work experience via email to worldfish-hr@cgiar.org, no later than **14 November 2008**. This position will be based at the WorldFish's headquarters in Penang. Only short-listed candidates will be notified.